



MANCHESTER  
CITY COUNCIL

# Recovery from a Major Incident

**Paul Marshall**  
**Director of Children's Services**

# Context

**22nd May 2017  
10.31 pm**



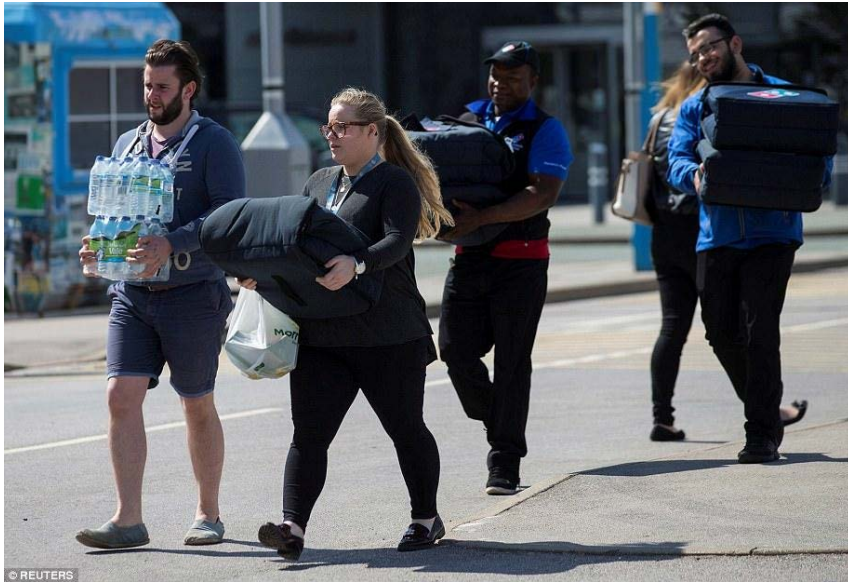
**Suicide bomber detonated device in Manchester Arena; capacity of 21,000 mainly young people and parents.**

**Multi Agency response led by GMP activated immediately supported by AGMA/MCC civil contingencies and 24 hour command centre established at GMP Force HQ.**

**Largest and most complex incident Manchester has dealt with.**

**Consequence management hub established within to monitor impact at local level**

# Response



**Response phase remained live until 1st June 2017 moving formally into recovery phase led by MCC. Recovery plan has 5 key sub-groups;**

- 1. Welfare and health ( humanitarian aspects and inc post discharge support)**
- 2. Community (Community Impact undertaken – work will focus particularly on community cohesion aspects)**
- 3. Business (economic)**
- 4. Communications (consistency in messages and reassurance)**
- 5. Finance (costs and donations fund)**

**Debrief and lessons learned sessions related to response planned**

# Challenges



**National incident that ‘happened to take place in Manchester’**

**Majority of casualties and victims not from Manchester; ambition to ensure they are not forgotten and Business As Usual support is better than BAU has been before.**

**23 People arrested, detained under counter-terrorism legislation and released - limited experience/resources to assess risk to family and community.**

**Schools/children impacted during the ‘incident’ and recovery phase - varying levels and much unknown (6 weeks since and full impact on children not yet fully understood). 1 school within cordon which brought its own challenges.**

# Community and Schools Response



## Schools - response

**Used existing framework (Working Together 2015) and guidance previously developed with CTU revised and adapted Social Work Assessment**

**Worked collegiately across Greater Manchester (Future Minds Board Members) - advice and guidance to schools**

**Maintained daily contact with all schools and settings ( including independent sector) via email and direct phone calls where appropriate ( eg in localities where arrests were taking place and high media interest)**

**Support offered to schools included open access to Educational Psychology Service; setting up an employee welfare scheme including access to 24 hour telephone counselling; information to put on websites/letter to parents/carers.**

**Set up drop ins with an Educational Psychologist for each day of half term at different locations across the city**

# Community and Schools Response



## Community - response

**Safer communities group revised and adapted to provide community response**

**Proactive engagement of communities, Children and Young People to be integral to the recovery phase and beyond**

**Visibility - Police and Community**

**Engagement presence**

# Impact on Young People



**Families of those arrested engaged and being offered support**

**Impact of instances of hate crime – this is being monitored closely/daily levels**

**Some schools reviewing security arrangements**

**Young People – concerned about amount of negative media/over focus on some schools in city. Not yet clear if there will be an impact on GCSE**

**Work being planned to proactively engage young people in community recovery**

# Next Steps

**Joint risk assessment pathway developed - informing practice guidance**

**Educational psychologist demand/capacity**

**Briefing on trauma, signs and responses (guidance produced) using EP/CAMHS advice**

**Some schools reviewing security arrangements**

**Work being planned to proactively engage young people in community recovery - citywide event planned for late 2017**

**Promoting programmes such as Right, Respecting Schools (bringing communities together)**

**Proactive media, communication campaign with staff, schools and communities**





# Questions ?

[p.marshall1@manchester.gov.uk](mailto:p.marshall1@manchester.gov.uk)

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