June 2021

MEMORANDUM OF COOPERATION

The South West Regional Partnership for the Management of Children's Social Workers

Between:

Bath and North East Somerset Council

Bournemouth, Christchurch and Poole Council

Bristol City Council

Cornwall Council

Devon County Council

Dorset County Council

Gloucestershire County Council

North Somerset Council

Plymouth City Council

Somerset County Council

South Gloucestershire Council

Swindon Borough Council

Torbay Council

Wiltshire Council

Author: Alice Hale, Swindon Borough Council

Date: 1st June 2021

Review Period

This is an updated version of the original MoC document that was first created and approved in July 2016

The document and its terms will be reviewed every 12 months with a view to ensure the rates are reflective of the current position across Children's Social Work teams.

A copy of the terms of reference has been appended to this document – see appendix 1.

Context

There is a known national shortage of experienced Children's Social Workers, meaning that local authorities increasingly source agency workers to perform these roles. Increased cost of Agency Children's Social Workers and the disparity between the cost of engaging an agency worker compared to employing a Social Worker directly has been an area of focus on a national scale for a number of years.

To manage agency and permanent worker supply and demand and the costs associated with this, there is a need for a collaborative and strategic approach. The Directors of Children's Services for the 14 Local Authorities in the South West came together to develop and agree a set of terms and protocols through a Memorandum of Cooperation (MoC) in 2016 to ensure:

- The hourly pay for social work staff within Children's Services is capped, to prevent spiralling
 costs and growing competition between South West Local Authorities, and to mitigate the
 increasing discrepancy between an agency social worker's level of skill and experience and
 the rates of pay they have been able to demand
- Agencies providing social work staff within Children's Services comply with agreed standards and protocols, to ensure a stable and high quality workforce is maintained

This updated MoC is being signed in 2021 to reflect the South West's ongoing commitment to working collaboratively.

Scope

This MoC applies to Agency Children's Social Worker roles of: Experienced and Specialist (Advanced/Practitioner) Social Workers, Assistant Team Managers, Team Managers and Independent Reviewing Officer (IRO) roles. Full definitions of these roles have been agreed by all South West Councils and are in conjunction with the PCF Framework.

This MoC does not apply to Agency Adult Social Worker roles.

Legal status of the MoC

This MoC is not a legally binding agreement, but a "statement of intent" by the collaborating South West Local Authorities, with the aim to address key workforce issues affecting Children's Social Workers. The Memorandum does not take away local decision-making.

The notes from each meeting, along with any circulated documents or data captures are not intended for wider publication and are for the sight of the attendees and their nominated Senior Management only.

Governance

The Regional Directors of Children's Services for each Local Authority will be accountable for ensuring that their Service Managers and Directors/Heads of HR and agency suppliers adopt the protocols. Progress updates and, where necessary, decisions will be discussed at the Regional ADCS Group meetings at agreed intervals (usually no less than once per annum)

Pay caps

All Local Authorities in the South West agree to manage Agency Children's Social Worker pay within the following hourly pay caps:

Role	Ltd / PAYE	Pay cap
Experienced/Specialist	PAYE Agency	£35
Social Worker	Ltd Company	
Assistant Team Manager	PAYE Agency	£38
	Ltd Company	
Team Manager & IROs	PAYE Agency	£41
	Ltd Company	

If a Social Worker is engaged on a PAYE contract basis, the rate applicable will likely be considerably less than if engaged on a Limited Company contractor basis.

Additional Expenses

The above pay cap rates are exclusive of the additional expenses paid to the agency worker therefore all Local Authorities will need to submit any additional expenses, such as and not limited to; accommodation allowance, relocation costs, mileage. These expenses will be accounted for as additional pay on top of the workers' pay rate.

Exemptions

The South West Local Authorities recognise that sometimes there are exceptional circumstances that require a Local Authority to pay outside of the agreed caps. When this happens, the representative from that Local Authority should complete an Exemption form and have this agreed by the DCS group, then send the approved form to the MoC Project Officer for circulation. A record of all exemptions will be kept by the MoC Project Officer and routinely discussed at the regional workforce meeting. Exemption details and numbers across the South West will be included in regular performance monitoring reports to the regional ADCS group.

A copy of the exemption form template has been appended to this document – see appendix 2.

Standard reference template

To ensure that objective, complete and accurate feedback is provided by South West Local Authorities at the end of engagement with agency staff, South West Local Authorities agree to the use of a standard referencing template to be completed at the end of an assignment.

This minimum standard will then be available for any Authority looking to engage with an agency worker before a new assignment begins. These checks are in addition to standard checks that must be undertaken on all agency workers to establish their right to work in the UK and their medical fitness to undertake the work assignment. Further guidance on pre-employment standards is available.

A copy of the agency worker reference template has been appended to this document – see appendix 3.

Headhunting

South West Authorities have committed to not to proactively or aggressively headhunt staff, either agency or permanent, directly from other participating South West Authorities. This includes knowingly offering or promoting a role if the individual is already working on behalf of another authority in the South West. This excludes standard recruitment campaigns and promotions.

Measuring success

Annual data captures are undertaken where all South West Local Authorities are asked to contribute. The data captures shows supply, spend and use across the region and the results are collated to monitor and review the regional position and the associated pay caps.